

Title: PaperPort 9 Deluxe Service Pack 3 Fix List
Created: 9/21/2004
Scanner Models: All
Operating Systems: Windows 98 / ME / 2000 / XP

- "C++ Runtime" or "Maxlink3.dll" errors should no longer appear when launching PaperPort 9. Please follow Tech Note 2881 to launch PaperPort and access the patch.
- PaperPort.exe, MFC42.dll, and Kernel32.dll errors should no longer appear when launching PaperPort. Please follow Tech Note 2886 to launch PaperPort and access the Patch.
- The PaperPort Desktop should no longer appear distorted when launching PaperPort in the windowed state.
- Duplicating an Excel file as a PDF file will retain all of the Excel worksheets.
- If TextBridge or OmniPage is installed, it will be listed in the "Send To" link options.
- PaperPort 9 can now open JPEG files with the alternate .JPE/.JPEG extension.
- Copying, Cutting, or Cropping an image in PaperPort PageViewer should no longer cause PaperPort to close.
- Black lines or inverted color should no longer appear when copying part of a color image and pasting it onto a black and white image.
- The message that changes have been made to the global template "Normal.dot" should no longer appear when restarting your computer or working in Microsoft Office Applications.
- The "Arrange Items by Date" option from the context menu should work properly when right-clicking on the PaperPort Desktop.
- The "Arrange" button will now retain the last arrange option selected from the drop-down menu. To change the "Arrange" button to arrange the items by another selection, please make this selection from the "Arrange" button's drop-down menu.
- The "Settings" button should now be available for Visioneer sheet fed scanners on the PaperPort toolbar.
- Annotations added to a PDF file in PageViewer should now print from Adobe Acrobat. Note: The highlighter annotation still may not print from Adobe Acrobat.
- Comments added to a PDF file in Adobe Acrobat should now print from PaperPort PageViewer.

Note: Some of the comments may not print such as "Strikeout" and "Underline".

- The PaperPort PDF icon should no longer appear in Microsoft Word when using the paste function.
- Auto-Straighten should no longer rotate page by 45 degrees.
- Annotations are now retained when dragging a PDF document with to a FAX link.
- Multi-page settings will now be saved when the Properties dialog is open.
- Annotations in multi-page documents are now retained when saving the document.
- Repeat editing functions no longer cause documents to be corrupted and PaperPort to crash.
- PaperPort 9 will now open a max embedded document (OLE object) after upgrading from a previous version.
- PaperPort 9 will now be able to paste a MAX file in an OLE object field in Microsoft Access.
- After using the Eraser tool, the erased section will now be erased when saving the document.
- Thumbnails are now generated for MSG files created by Microsoft Outlook 2003.
- PaperPort will now automatically create a Microsoft Office 2003 link.
- Web Capture will retain the web page's title as the file name.
- The shift key can now be used to select multiple files correctly. Please note that in thumbnail view you will only be able to do one shift select at a time. Selecting a third file will make a selection between the second and third file selected.
- The "Cut" option will now work on an item selected on the PaperPort Desktop.
- "Ctrl+F" will now open the "Find" dialog in the PaperPort PageViewer application.
- PaperPort should no longer allow the creation of folders with illegal characters used in the folder name, such as / or \.
- PaperPort should no longer close when attempting to create a thumbnail for a corrupt PDF file.
- Saving an item with a note annotation to an image file from the PaperPort Desktop will retain the note annotation's color.
- After enhancing an image in PaperPort PageViewer and choosing "Undo", the "Redo" button will re-enhance the image.
- The "Expand Notes" button should no longer become out of sync with the status of the notes.
- The "Undo/Redo" button should no longer cause annotations to be lost when editing them.

- Thumbnails for PDF files are no longer generated twice, which may have caused sluggishness when accessing folders with many PDF files.
- TIFF files that use Packbits compression should no longer appear in inversed color in PaperPort PageViewer.
- TIFF files should no longer display vertical lines when viewing them in PaperPort PageViewer.
- Pasting a color image onto a black and white image should no longer cause PaperPort to intermittently close.
- The creation date should now be displayed properly for all PDF files within PaperPort.
- PaperPort should no longer use large amounts of memory when working in PageViewer.
- Making non-destructive edits to Searchable PDFs with PaperPort PageViewer should no longer remove searchable text.
- "Duplicate As PDF" is now available from the context menu for image files on the PaperPort Desktop.
- PaperPort can now import 32-bit Windows Bitmap files (.BMP).
- When scanning into PaperPort 9, the Paperport - Scan dialog box should no longer appear between each scan when the single items check box is unchecked.
- When scanning into PaperPort 9 with a Canon Scanner, the "stop" button should no longer be grayed out on the Canon Scan Panel.
- PaperPort should no longer close when right-clicking on a folder in the "Move to Folder" or "Copy to Folder" dialogs.
- PaperPort should no longer close when using the "Auto Enhance" feature in PageViewer.
- After rotating an image and saving it to another image type, the resulting image should always be rotated properly.
- Line or freehand comments added to a PDF file in Adobe Acrobat should be displayed properly in PaperPort PageViewer.
- Annotations added to a PDF file in PaperPort PageViewer should appear correctly in Adobe Acrobat.
- Comments added to a PDF file in Adobe Acrobat should appear correctly in PaperPort PageViewer.
- The "Scan Other Side" button should be available for all scanners that support double-sided scanning.
- Changes made to a MAX file opened in PageViewer using a hyperlink from another application should no longer cause the MAX file to become corrupt.
- The Quicken 2001 and 2002 links should now work properly within PaperPort 9.

- Annotations should not be reversed when saving a MAX file to PDF from the PaperPort Desktop.
- Items scanned or imported to the PaperPort Desktop should be aligned on the Desktop properly.
- The "Convert Color" option should now work properly on web pages captured with Web Capture.
- The "Convert Color" option should no longer cause PaperPort to close when converting multipage MAX files.
- When using ScanDirect to scan images to PaperPort, the images should appear on the PaperPort Desktop properly.
- The "Scan To" button on the HP ScanJet 5470 using PrecisionScan Pro 3.1 should send the image to PaperPort 9 properly. This fix may also fix other HP ScanJet scanners that experience the same issue.
- The Visioneer Strobe XP 200 should now work properly with PaperPort 9.
- The icon on the "Arrange" button should no longer disappear when the mouse pointer is over it.
- All letters/fonts on PDF files should be displayed properly in PaperPort PageViewer.
- PDF files created with the eCopy ShareScan software should be displayed properly.