



## Firmware Update Instructions

**Important**, if you are using mobility for the first time, be sure to fully charge the battery before performing these steps. See your quick start or user guide for more information.



**Caution, do NOT power off mobility or remove the SD card while performing these steps.**

1. Download the latest firmware.
  - The firmware is available either in a zip or tar.
2. Make sure the SD or Eye-Fi card is not locked.
3. Insert the SD or Eye-Fi card into the memory card slot in the back of the scanner.
4. Press and hold-down the power button to turn on the scanner, release the power button when you see the lights flash on the scanner.
5. Once the lights go solid, connect the scanner to your computer, using the USB cable included with your mobility.
6. Extract the firmware file you downloaded in step 1, and copy it to the root folder on mobility.
  - Mobility may be listed as mobility, Eye-Fi, or another name.
  - Refer to your computer's documentation for instructions on extracting zip or tar files.
7. Once the file is done copying, disconnect mobility from your computer and unplug the USB cable.
8. Press and hold-down the power button to turn mobility back off, release the power button when you see the lights on the scanner turn off.
9. Turn mobility back on by pressing and holding-down the power button, then release the power button when you see the lights flash on the scanner.
10. All of the LED lights on the scanner will flash rapidly as the firmware is updated. ***Do not turn off the scanner or attempt to use the scanner while the lights continue to flash.***
11. The scanner will automatically turn off when the firmware update is complete.
12. You can now proceed with turning the scanner back on and using it.